

Excerpts from the McLendon-Chisholm Water Chronicles

by Former Mayor Pro Tem Adrienne Balkum of the City of McLendon-Chisholm

By late 2022, McLendon-Chisholm had taken decisive steps to transfer control of the water system from RCH Water Supply Corporation (WSC):

- **August 9, 2022:** McLendon-Chisholm City Council Meeting the RCH WSC president Jackie Pullen was asked to submit a copy of RCH's annual certified audit to our City Administrator Konard Hildebrandt.
(View [McLendon-Chisholm City Council Minutes August 9, 2022](#))
- **September 7, 2022:** the RCH Board Meeting approved for two representatives to meet with the City of McLendon-Chisholm to request for RCH transfer to the City for a possible purchase of the water system.
(View [https://rchwater.myruralwater.com/documents/1407/Board Minutes 9-22.pdf](https://rchwater.myruralwater.com/documents/1407/Board%20Minutes%209-22.pdf))
- **September 15, 2022:** Jackie Pullen (President) and Steve Hatfield (Secretary) met with Council Member Lorna Kipphut and City Administrator (Konrad Hildebrandt) at McLendon-Chisholm City Hall.
- **September 27, 2022:** The City Council passed a resolution under Texas Water Code § 13.301 to accept RCH's assets and customers—endorsed by then-RCH president Jackie Pullen—triggering a 180-day statutory notice period.
(<https://mclendon-chisholm.civicweb.net/document/26415/>)
- **Notice Oversight:** The plan faltered because no formal notice was mailed to trigger the involuntary § 13.255 process if a voluntary agreement under § 13.301 was not executed within 180 days. Despite legal counsel advising the requirement, RCH/City continued to treat the transfer as voluntary, preventing the City from activating the mandatory timeline once negotiations stalled.
- **§ 13.255 Correction:** To remedy this, later the council invoked § 13.255, which resets the 180-day clock once proper notice is mailed—and enables the city to petition the Public Utility Commission if no agreement is reached.

Due Diligence & Governance

- **November 9, 2022:** The council authorized Teague Nall & Perkins (TNP) to conduct full due-diligence on RCH's system as part of acquiring a new Certificate of Convenience and Necessity (CCN). (View <https://mclendon-chisholm.civicweb.net/document/27105/>)
- **Executive Session (Nov 2022):** Council Members spent nearly three hours reviewing TNP's **12-page acquisition plan**, then approved the formation of a dedicated City Water Committee to oversee the process, ensure transparency and guide future council actions.

2023 Transition Efforts

- **April 5, 2023:** RCH's board voted to allow city inspections and prepare transfer ballots—yet then-President David Naylor repeatedly refused to place the transfer agreement on the RCH agenda.
(Watch <https://youtu.be/OE2unr5nrJU?si=t2OgVBBEg176PKKc&t=1190>)
- **May 3–19, 2023:**
 - *May 3:* A board meeting saw the resignation of the licensed operator Dwight Lindop and RCH WSC Director Gary Lovell, the reappointment of Steve Hatfield and the withdrawal of H2O Services—eroding any path to a clean hand-off. City officials then urged Naylor to seek Blackland Water Supply's help to avert an imminent system failure. Blackland responded swiftly, securing the water facilities, and the City of Rockwall joined to prevent a critical pump-station shutdown.
 - *May 5:* City leadership responded by organizing a multi-party meeting for May 18 at which City leadership and key stakeholders—RCH David Naylor and Jackie Pullen, including Blackland WSC's Scott Muckensturm and the City's legal team—would finalize both interim and permanent transition terms.
 - *May 8–12:* Blackland WSC delivered a verbal operations agreement on May 8 and delivered a secured payment lockbox at City Hall by May 12—but never formalized a contract with RCH.
 - *May 18–19:* City leaders scheduled an interim-agreement summit for May 18. Naylor canceled twice, finally meeting privately on May 19 to insist on rewriting terms and block any vote on the transfer. He also falsely claimed Blackland WSC would present an operations contract at Blackland's May 25th board meeting, even though Blackland had already notified the City it would end its verbal pact on June 8.
- **May 24, 2023:** McLendon-Chisholm City Council resolution passed that offered an interim agreement and agreement to RCH WSC. (**View** <https://mclendon-chisholm.civicweb.net/document/29666/>)
- **May 25, 2023:** Blackland WSC Board Meeting Agenda did NOT include an operations agreement. The Blackland WSC Board decided to stop giving operating assistance to RCH Water Supply on June 8, 2023. (**View** <https://blacklandwater.com/documents/800/June2023BoardAgenda-Minutes.pdf>)
- **May 27, 2023:** RCH WSC President TEXTED High Point SUD General Manager, "This is David Naylor, RCH Board President. Sorry to bug you right before a holiday weekend, but would High Point be interested in operating the RCH System? Willing to discuss CCN as well. Feel free to give me a call to discuss. Thanks."

- **May 31, 2023:** RCH WSC president Naylor and other board directors received by mail and email from the Mayor a copy of the May 24, 2023 resolution, interim agreement and the September 2022 asset transfer agreement with the following request: "Please consider adding a discussion and action item to your next regularly scheduled board of directors meeting Wednesday, June 7, 2023 at 4pm."
- **May 31, 2023:** David Naylor replied back to Mayor, "Please include Jim Bradbury, our counsel, on these emails. I've added him to the email group. Keith, what about the portions of the RCH system that are outside of the city limits and ETJ?"
- **June 1, 2023:** Inframark executives contacted City of McLendon-Chisholm to inform that RCH reached out for an agreement and Inframark made a business decision to not do business with RCH.
- **June 3, 2023:** McLendon-Chisholm City Council Budget Workshop a timeline that Mayor Pro Tem Adrienne Balkum created and inserted in the City Council's Budget Workshop binder. On that timeline, 5 stages and it was going to be about three years before the City can even consider a public works department to ease into that transition because the City has a contract agreement with Inframark. They have a 40 person call center and a crew that would be able to help the City get through all the lines and anything of the transition of doing the improvements and things of that nature.
 - **June 7, 2023:** RCH convened after an executive session to issue a rushed RFP—circumventing the mailed-notice requirements of § 13.301 and engineered solely delay the City's process.
 - **June 8, 2023:** Blackland WSC made arrangements to provide keys/files with new contact that agreed to do a verbal agreement with RCH WSC to assist in operations. (**View Minutes <https://blacklandwater.com/documents/800/June2023BoardAgenda-Minutes.pdf>**)
 - **June 13, 2023:** City Council approved taking legal action against RCH Water Supply, Inc. for its violations of the Texas Open Meetings Act on its vote at the June 7, 2023, Board Meeting to put the RCH system out for request for proposals.

IMPORTANT NOTE: the City didn't take legal action as RCH ratified their June 7, 2023 Agenda at their June 22, 2023 Special Meeting.

 - **June 22, 2023:** RCH held a special meeting ratifying its June 7 RFP to acquire the RCH system, formally reaffirming the solicitation process despite ongoing legal challenges.

- **July 5, 2023:** At its regular board meeting, RCH selected Aqua Texas as the preferred operator, with representatives claiming Aqua Texas could become a direct NTMWD customer and funnel sale proceeds back to RCH customers.
- **July 11, 2023:** McLendon-Chisholm’s City Council approved and mailed a Notice of Intent under Texas Water Code §§ 13.254–13.255, including a certified Asset Transfer Agreement—*yet RCH never posted this notice on its own meeting agenda.*
- **July 19, 2023:** RCH President David Naylor signed an exclusive, 60-day operations agreement with Aqua Texas, stipulating that Aqua Texas would not assume RCH’s billing, meter reading, bookkeeping or financial services. This agreement was withheld from customers—and only surfaced at RCH’s August 2 board meeting.
- **July 20, 2023: RCH WSC Published news: “Blackland Interconnect”** Now that we have momentum and are moving forward with respected industry experts to secure water for our region, a crucial element of this process must be completed; the interconnect with Blackland.
 - This small project is a short-term AND cost-effective solution to improve our current water situation as we position the region for long term water supply. This interconnection has the further benefit of improving public safety for those members on the southern end of our system. It will require modifying our contract with the city of Rockwall.
 - Discussions with Rockwall have been ongoing, and they have indicated a willingness to work on the contract. Our conversations with all entities involved have been focused on achieving successful outcomes.
 - While waiting on Rockwall and Blackland for approvals, engineering plans and specifications have been submitted to TCEQ for their approval.
 - There is no reason to oppose the interconnection. The actions of a few who oppose the interconnect risk access to water in our region and the livelihood of many. An essential commodity should not be subject to the opinions and whims of local politics.
(View https://rchwater.myruralwater.com/news-detail?item_id=28900)
- **July 24, 2023:** Balkum and City Administrator meet with NTMWD executives regarding update and process to become a direct customer.
- **July 24, 2023:** NTMWD sends email with attachments of Delivery Point Service Requirements, worksheet to help estimate our water demands in growth increments and to keep NTMWD in the loop. Suggested to send a letter.
- **July 27, 2023:** Blackland WSC posted on their website a message to their customers regarding there was no agreement of an interconnect with RCH. (View **Blackland WSC News: https://blacklandwater.com/documents/800/BWSC_Website_Post.pdf**)
- **August 1, 2023:** Mayor and Mayor Pro Tem hosted a Townhall meeting at City Hall. How is the City addressing water issues? Water Supply Acquisition Process; Public Benefits; TNP Professional Engineering Design Services and Water Related

Improvements; Meter solutions, operation and administrative overview by Inframark, Fire Service Update. Answered numerous questions. (View <https://mclendon-chisholm.com/town-hall-meeting-august-1-2023>)

- **August 2, 2023:** RCH Board meeting Aqua Texas was approved for \$1.5 million by the Board for upgrades to the system such as new meters, SCADA equipment at the pump station, and the restrictors. It was at this meeting that we learned that someone from the City who portrayed himself (Council Member Bryan McNeal) as the Mayor and/or Mayor designee that met with Aqua Texas representative in a private meeting allegedly at his home. (Watch: <https://youtu.be/nclXOutKdJo?si=MNpxLiJCXZGRDjlc>) and Minutes: <https://rchwater.myruralwater.com/documents/1407/RCHminutes2023-08-02.pdf>)
- **August 4, 2023:** Aqua Texas executives met Mayor Keith Short, Mayor Pro Tem Adrienne Balkum and City Administrator Konrad Hildebrandt to discuss issues pertaining to RCH, how Aqua Texas can not become a direct customer with NTMWD and they would agree to a ROW Franchise agreement. They claimed that there was nothing precluding the City from speaking with RCH. Yet there was no published Aqua Texas agreement at the August 2, 2023 what Naylor signed on July 19, 2023.
- **August 6, 2023:** Council Member Bryan McNeal claimed that he would meet with Mayor Keith Short and Council Member Floyd McLendon to show evidence of corruption by Mayor Pro Tem Adrienne Balkum. McNeal never showed up to present evidence.
- **August 7, 2023:** TCEQ approved the Emergency Intertie for Construction. (View TCEQ APPROVAL LETTER P-06302023-214.pdf)
- **August 8, 2023:** McLendon-Chisholm City Council approved an ordinance granting to RCH Water Supply, Inc., the right, privilege and non-exclusive franchise to construct, install, extend, remove, replace, abandon, operate and maintain its facilities within the public rights-of-ways of the City of McLendon-Chisholm, Texas. (View Minutes: <https://mclendon-chisholm.civicweb.net/document/30785/>)
- **August 8, 2023:** City Council Bryan McNeal dishonorably read a letter and made false accusations towards Mayor Pro Tem Adrienne Balkum. (View Minutes <https://mclendon-chisholm.civicweb.net/document/30785/>)
- **August 8, 2023:** McLendon-Chisholm City Council approved a letter to the NTMWD to request to become a direct customer. (View Minutes <https://mclendon-chisholm.civicweb.net/document/30785/>)
- **August 10, 2023:** City of McLendon-Chisholm Mayor Keith Short, Mayor Pro Tem Adrienne Balkum and City Administrator Konrad Hildebrandt hosted a zoom meeting with Senator Bob Hall's office staff Amy Lane Chief of Staff to discuss the water history and to answer any questions.
- **August 14, 2023:** McLendon-Chisholm Special City Council Meeting passed a resolution to be submitted to TML Legislative Committee for consideration at the annual meeting in October 2023. Mayor Pro Tem Balkum explained this is an opportunity for the

Council to submit a resolution for consideration at the business meeting of each year's annual conference. Each city is asked to provide one delegate to serve as its liaison at the meeting. The representatives will be briefed on the content of the resolutions and given a chance to discuss and vote on whether they have merit inclusion in the legislative program. The resolutions are the basis of a "fixed" legislative program, under which — each session — modifications to the program will be made only if needed.

Brief Background: Local water supply corporation has failed to provide adequate delivery of water and/or meet the infrastructure requirements to keep up with the water demand. A municipality will be able to accomplish a public purpose for the citizens to provide continuous adequate service to consumers with water delivery/wastewater removal, provide operational support for its current infrastructure, plan and/or make immediate infrastructure improvements, provide alternative water solutions and work with regional resources to meet the demand.

(**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/30786/>)

- **August 15, 2023:** TCEQ was finally made aware that RCH was on Stage 5 for a number of weeks. "Requirements for termination Stage 5 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 2 consecutive days." 2018 Drought Contingency Handbook.
- **August 17, 2023:** RCH WSC Attorney confirms no audits and no IRS filing. (Read https://adriennebalkum.com/wp-content/uploads/2023/08/bradbury_p1.png)
- **August 22, 2023:** RCH WSC and Aqua Texas Welcome Letter. (Read https://rchwater.myruralwater.com/documents/1407/RCH_WelcomeLetter_8.22.23_FINAL.pdf) (Aqua Press Release https://rchwater.myruralwater.com/documents/1407/Aqua_Texas_RCH_APA_20230822_NR_FINAL.pdf)
- **August 22, 2023:** McLendon-Chisholm City Council approved an ordinance granting Blackland Water Supply Corporation and High Point SUD the right, privilege and non-exclusive franchise to construct, install, extend, remove, replace, abandon, operate and maintain its facilities within the public rights-of-way of the City of McLendon-Chisholm, Texas. (**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/45008/>)
- **August 22, 2023:** McLendon-Chisholm City Council Meeting Mayor Pro Tem Adrienne Balkum shares the RCH WSC Letter written by the Jim Bradbury Attorney to NTMWD to attempt to set the record straight of no staff and includes that they are in final negotiations for Aqua Texas to acquire RCH WSC. (**View Meeting Minutes for the August 10, 2023 Letter Exhibit A:** <https://mclendon-chisholm.civicweb.net/document/45008/>)
- **September 6, 2023:** City Administrator Konrad Hildebrandt, Mayor Keith Short and David Naylor of RCH WSC had a meeting that was secretly recorded by Naylor at the City of Rockwall's conference room. (**Audio was exposed on October 10, 2023:** https://rchwater.myruralwater.com/news-detail?item_id=30172)

- **September 9, 2023:** Robert Lake, Rutherford Taylor presented an audit report of the bank statements. (Read [https://rchwater.myruralwater.com/documents/1407/2022 Annual Financial Report.pdf](https://rchwater.myruralwater.com/documents/1407/2022%20Annual%20Financial%20Report.pdf))
- **September 11 - 15, 2023:** Senator Bob Hall hosted a meeting with Blackland WSC General Manager Scott Scott Muckensturm and president Jason McKinney to get to the bottom of conflicting stories. Hall was corrected and informed unfortunately he was not interested in it.
- **September 13, 2023:** City of Heath engineers Freeman Milikan reached out to RCH WSC president David Naylor to discuss their plans to connect to the NTMWD system near Lake Tawakoni. Naylor said he would be interested in joining forces with Heath to help reduce costs of major infrastructure if mutually beneficial to both parties. The length of connection to Heath may not be economical compared to other options and the long term partnership and contractual obligations in sharing costs. (Watch or read the minutes from the [City of Heath Council Meeting in December 2023.](#))
- **September 15, 2023:** Mayor Keith Short invited Mayor Pro Tem Adrienne Balkum and Council Member Bryan McNeal to resolve issues and answer any questions from McNeal at City Hall. McNeal displayed psychotic behavior and threatened the Mayor.
- **September 15, 2023:** NTMWD Letter to the City of McLendon-Chisholm. “Thank you for your August 8, 2023, letter requesting to become a direct customer of NTMWD. I understand NTMWD staff has shared the requirements to become a direct customer of NTMWD with city staff. One major requirement is for the requestor to hold the Certificate of Convenience and Necessity (CCN) for the area they intend to serve or otherwise be lawfully authorized to serve. We understand that McLendon-Chisholm does not hold a CCN, and that RCH Water Supply Corporation (WSC) and High Point WSC are the current CCN holders within most of the McLendon-Chisholm city limits. Given the current status of CCN authorities in McLendon-Chisholm, NTMWD cannot consider your specific request to become a direct customer of NTMWD at this time. If our understanding of McLendon-Chisholm's authority to provide water service is incorrect, we are open to receiving and considering information establishing the city's authority. Once the city does receive authority from the Public Utility Commission to provide service within your city limits or extraterritorial jurisdiction, NTMWD stands ready to assist the city with any future agreements being subject to NTMWD Board of Directors' approval.” (View Letter on Page 14: https://interchange.puc.texas.gov/Documents/55623_1_1333780.PDF)
- **September 28, 2023: High Point SUD Letter Exhibit for PUC Filing:** “High Point Special Utility District (SUD) holds Certificate of Convenience and Necessity (CCN) No. 10841 authorizing it to provide retail water service to the public inside a defined service area covering parts of Kaufman and Rockwall Counties. RCH Water Supply Corporation (RCH) is currently serving customers located inside the SUD's CCN No. 10841. The SUD understands that those customers and associated facilities are located within the city limits of City. If the City acquires the service area, customers, and facilities from RCH, the SUD does not object to the City continuing to serve those areas.” (View Page 19 https://interchange.puc.texas.gov/Documents/55623_1_1333780.PDF)

- September 29, 2023:** City Water Attorney Emily Rogers filed with the Public Utility Commission for single certification. [Application to obtain or amend a certificate of convenience and necessity (CCN) Under Water Code Section 13.255]
 (View PUC Interchange <https://interchange.puc.texas.gov/search/filings/?ControlNumber=55623&UtilityType=A&ItemMatch=Equal&FilingParty=McLendon&DocumentType=ALL>)

(CCN MAP on Page 17: https://interchange.puc.texas.gov/Documents/55623_1_1333780.PDF)
- October 1, 2023:** Mayor Pro Tem Adrienne Balkum witnesses and photo taken of Council Member Bryan McNeal hosting a private meeting at the Rosins Winery with Dennis and Shari London, Chris George, Geoffrey Kemp and David Box to discuss their plans.
- October 3, 2023:** RCH Board terminated the Aqua Texas Purchase Agreement.
 (View <https://rchwater.myruralwater.com/documents/1407/RCHminutes2023-10-03.pdf>)
- October 3, 2023:** Mayor Pro Tem Adrienne Balkum makes a public testimony at the RCH WSC Board Meeting and the following individuals were screaming for Balkum to sit down and shut up. Candidate for House District 33 Dennis London and Shari London, Council Member Bryan McNeal, Sarah Naylor, Geoffrey Kemp, David Box, Council Member Jennifer Hoffman, and Carol Westrup.
 (Watch: https://youtu.be/Wb_HwdYiFJI?si=m5IDj5gs_dNmknqq)
- On October 3, 2023** RCH WSC president David Naylor shared false news at the Board Meeting: “Amicable Agreement with McLendon Chisholm Mayor Short” (View https://rchwater.myruralwater.com/news-detail?item_id=29875)
- October 5, 2023:** TML Conference Business Meeting for Grassroots Policy Development for the 2024-2025 Legislation.
 (View Page 9 for City of McLendon-Chisholm Resolution that passed: <https://www.tml.org/DocumentCenter/View/3907/2023-Resolutions-Submitted-to-the-Membership?bidId=>)
- October 10, 2023:** McLendon-Chisholm City Council Meeting. Council Member Bryan McNeal and Council Member Jennifer Hoffman conspired to play a secretly recorded audio by RCH WSC president David Naylor at the City Council meeting and also presented altered communications to create an illusion of committing some sort of fraud and curating a smear campaign against elected city officials. (View Minutes: <https://mclendon-chisholm.civicweb.net/document/82168/>)
- October 12, 2023:** Robin Mayall provided his notice that he will no longer work with Blackland and he has accepted a position as General Manager with RCH WSC.
- October 12, 2023:** RCH WSC hired Robin Mayall, the former Blackland Project Manager to work as their General Manager. Naylor offered a substantial 6 figure salary, a new truck, etc. There is much more to this new hire's activities that Mayall was using Blackland's resources/contacts to assist RCH and producing reporting documents for RCH WSC.

(View: <https://rchwater.myruralwater.com/documents/1407/RCHminutes2023-10-12.pdf>)
(View: [robin mayall offer letter 101223.pdf](#))
(View: [RCH WSC - General Manager Contract - Robin Mayall\(905044.1\).pdf](#))

- The following are the terms and conditions to your employment at RCH:

1. Employment to begin on or before November 1, 2023.
 2. Salary of \$170,000.00 per year, with next salary review on or before November 2024, payable in accordance with the standard payroll practices of RCH and subject to all withholdings and deductions as required by law.
 3. Acceptance of all applicable employment and other RCH policies including those set forth below.
 4. An initial bank of Paid Time Off (PTO) of 40 hours, and you will continue to accrue PTO hours in accordance with RCH's personnel policy.
 5. 5% match on 401(k) plan.
 6. Signing bonus of \$25,000.
- **October 15, 2023:** Jerry Brewer wrote dishonorably and filed an opposition letter to a case he was not a party to. (View https://interchange.puc.texas.gov/Documents/55623_4_1337976.PDF)
 - **October 16, 2023:** Shari London submitted a letter of Public Comments when she is not party to the case. (View https://interchange.puc.texas.gov/Documents/55623_5_1338202.PDF)
 - **October 18, 2023:** Senator Bob Hall hosted a Zoom Meeting with RCH WSC president David Naylor and General Manager Robin Mayall; Blackland WSC General Manager Scott Scott Muckensturm and president Jason McKinney; City of Rockwall City Manager Mary Smith and City of McLendon-Chisholm Council Member Dan Tucker. Senator Hall asked if anyone was against RCH getting more water. Hall was corrected by Blackland about the "emergency interconnect" off of FM 548. There was no agreement and what RCH presented is not considered an emergency.
 - **October 23, 2023:** RCH WSC attorney filed a letter in opposition that they were not a party to. (View https://interchange.puc.texas.gov/Documents/55623_6_1340342.PDF)
 - **October 24, 2023:** McLendon-Chisholm City Council approved a Water license agreement between Blackland WSC and the City of McLendon-Chisholm. View Minutes: <https://mclendon-chisholm.civicweb.net/document/83348/>)
 - **October 24, 2023:** Presentation of McLendon-Chisholm Water Acquisition Project Notebook. It also included what is and when the plan started in 2022. There were a couple of questions brought at the dais on November 9, 2022 and the City Council went into a 2 hour and 42 minute executive session to go over the **12 page document** that shared the actual plan curated by TNP city engineers. (View <https://mclendon-chisholm.civicweb.net/document/82661/>)

- October 24, 2023:** McLendon-Chisholm City Council Meeting Council Member McNeal requested on the agenda to discuss and consider removing Balkum as the Mayor Pro Tem; to add an additional council member to the Water Committee; to withdraw the PUC filing and the presentation of the McLendon-Chisholm Water Acquisition Project Notebook by the Mayor Pro Tem Balkum.
(**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83348/>)
- October 27, 2023:** Council Member Bryan McNeal wrote dishonorably and filed an opposition letter under the guise as a “rate payer”.
(**View** https://interchange.puc.texas.gov/Documents/55623_7_1341293.PDF)
- October 25, 2023:** RCH WSC David Naylor shared news that the vice president Warren Hodges and Lowell English “retired”.
(**View News:** https://rchwater.myruralwater.com/news-detail?item_id=30149)
- November 7, 2023:** RCH WSC Board Meeting President David Naylor shared that Warren Hodges was not present and resigned; Director Lowell English present and resigned; Jackie Pullen the Secretary/Treasurer was present and resigned effectively immediately. Steve Hatfield was present and resigned effectively immediately.
(**Watch** https://youtu.be/hu9r-KTjBy8?si=P0Q74njp5hN1G_ru)
- November 9, 2023:** City Water Attorney Response to RCH WSC Attorney:
(**View:** https://interchange.puc.texas.gov/Documents/55623_16_1344891.PDF)
- November 14, 2023:** McLendon-Chisholm City Council approved the CWD Billing to Inframark Billing; Approved the amending the ordinance to grant Blackland WSC 5 years to 2 years Franchise Agreement.
(**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83342/>)
- December 5, 2023:** RCH approved the following Resolutions: Resolution Regarding RCH Governance it includes organization and operational direction by formulating, approving and periodically reviewing general policies; strategic oversight on certain matters: financial audit, financing, margins, planning, regulatory, personnel; selecting a General Manager; Resolution of RCH Regarding the Delegation of Authority to the General Manager; Resolution Regarding the Delegation of Authority to the General Manager Planning policies; strategic planning; membership meetings; bylaws and policies; work plans and budgets; rates and service rules and regulations; organization structure and personnel; select and retain consultants and other professionals to provide advice and assistance on internal operations, negotiate and enter contracts for such services; wage, salary & fringe benefits administration (salary adjustments for the General Manager shall be approved by the Board of Directors annually.); Manage Operations Financial: administer the approved budget, including approval of non budgeted items up to \$100,000 and all non-budgeted items which in his/her judgment are either approved by resolution of the Board of Directors or vital to perform unanticipated emergency maintenance or repairs. Non-budgeted items exceeding \$100,000, which are not vital to perform unanticipated emergency maintenance or repairs must be presented to the Board of Directors for approval. (board of directors)

(**View:** [Approved_Resolutions_from_12-2023_Regular_Meeting_Board_of_Directors.pdf](#))

- **December 12, 2023:** McLendon-Chisholm City Council passed for annual review to begin in January 2024 for the staff. (**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83343/>)
- **December 21, 2023:** McLendon-Chisholm City Council Member Jennifer Hoffman submitted a resignation letter.
- **December 21, 2023:** NTMWD approved to execute a contract with RCH WSC (View 22 minute Mark on the video. 21 ayes to 1 naye multiple board reps were not present: <https://ntmwd.new.swagit.com/videos/291961?place=holder&Mode2=Video>); **View contract:** <https://ntmwd.legistar.com/View.ashx?M=F&ID=12532260&GUID=E203BB40-0718-4B37-9111-9DFC52C80E14>)

2024

- **January 9, 2024:** McLendon-Chisholm City Council appoints Paul Day to replace the vacant seat. (**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83347/>)
- **January 18, 2024:** McLendon-Chisholm City Water Attorney filed with the PUC: THE CITY OF MCLENDON-CHISHOLM'S FIRST REQUEST FOR INFORMATION TO RCH WATER SUPPLY CORPORATION. (**View** https://interchange.puc.texas.gov/Documents/55623_27_1359923.PDF)
- **January 23, 2024:** McLendon-Chisholm City Council Member McNeal conspired with Rockwall County Judge Frank New to prevent the McLendon-Chisholm City Council to update the Interlocal Agreement (ILA) with Rockwall County regarding the D.R. Horton Development. McNeal apparently had information about an upcoming workshop that was not posted by the County nor was Mayor Keith Short or staff included. The motion died for lack of second. (**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83344/>)
- **January 23, 2024:** McLendon-Chisholm City Council approved Memorandum of Understanding (MOU) with the Blackland Water Supply Corporation for the short term (up to five [5] years) wholesale water supply to the Sonoma Verde phases 3 and 5 and possible future plats as well as the entire Sonoma Verde Subdivision. (**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83073/>) ; **Watch at 2:48 timestamp:** <https://www.youtube.com/live/dy7cbWiVku?si=LxYeTDRsCuFNqxr3&t=10097>)
- **▶ January 25, 2024:** Blackland WSC began having trouble with the Wang Property land purchase. Information leak from City Council Executive Session.
- **January 30, 2024:** McLendon-Chisholm City's Water Attorney filed with the PUC: The City of McLendon-Chisholm's amended response to commission staff's recommendation on administrative completeness and order no. 4 and renewed request to restyle proceeding. It includes Blackland's WSC agreement and Trilogy Decertification of RCH WSC Map. (**View** https://interchange.puc.texas.gov/Documents/55623_30_1362500.PDF; **View** https://interchange.puc.texas.gov/Documents/55623_30_1362501.PDF)

- February 1, 2024:** McLendon-Chisholm City's Water Attorney filed with the PUC THE CITY OF MCLENDON-CHISHOLM'S RESPONSES TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION QUESTIONS 1-1 AND 1-2. Attached to this Response to the Commission Staff s First Request for Information is City's annual projected operating income and expenses for the first five years based on the City of McLendon-Chisholm's (McLendon-Chisholm) projected revenues and expenses for McLendon-Chisholm's water system. This projection is based on the number of customers within the Sonoma Verde subdivision, which constitutes the city potable service area. However, without discovery to determine the information regarding RCH system, the City cannot ensure that the projections are completely accurate. Attached to this Response to the Commission Staff s First Request for Information is City's capital improvement plan for any water improvements required to meet TCEQ standards to provide continuous and adequate water service to its current service area as well as to the transfer areas subject to this application. This plan is based on the limited information the City has regarding RCH's existing water system inside the city limits of the City. Without discovery, the City does not know what additional improvements might be needed to RCH's system.

(**View 5-Year Capital Improvements Plan City of McLendon-Chisholm Potable Water Service Area:** https://interchange.puc.texas.gov/Documents/55623_32_1363205.PDF)
- February 2, 2024:** Rockwall County Commissioners Court Workshop which was set up to disparage Mayor Pro Tem Balkum. The agenda item listed originally and the previous request to attend the meeting did not coincide with expectations. (**Watch:** https://rockwall-tx.granicus.com/player/clip/1536?view_id=3&redirect=true)
- February 9, 2024:** McLendon-Chisholm's City Water Attorney filed with the PUC: THE CITY OF MCLENDON-CHISHOLM'S MOTION TO DESIGNATE RCH WATER SUPPLY CORPORATION AS A NECESSARY PARTY (**View** https://interchange.puc.texas.gov/Documents/55623_33_1364980.PDF)
- February 2024:** Blackland WSC GM hired Larry Dunham Licensed Operator. (**View Blackland WSC Agenda:** https://blacklandwater.com/documents/800/Regular_FebruaryBoardMeeting_2-29-24.pdf)
- February 13, 2024:** McLendon-Chisholm City Council approved for an agenda item to be placed on each regular scheduled city council meeting to provide an update all issues related to water issues. (**View Minutes Page 14 and Water Update:** <https://mclendon-chisholm.civicweb.net/document/83349/>)
- February 23, 2024:** Public Utility Commission ALJ's opinion it is dismissed under 16 TAC § 22.181(d)(11), for other good cause shown, due to McLendon-Chisholm's failure to provide an acceptable notice of intent to serve to RCH Water, as required under TWC § 13.255(b) and 16 TAC 24.249(c). In the alternative, McLendon-Chisholm may withdraw its application, without prejudice, to refile after providing an acceptable notice of intent by March 15, 2024.

(**View:** https://interchange.puc.texas.gov/Documents/55623_35_1368820.PDF)

- **February 27, 2024:** RCH WSC Approved for the General Manager loan agreement with Live Oak Bank and authorization of General Manager to execute necessary documents approximately \$551,000 (the “Loan”) for purposes of purchasing meters. (**View:** https://rchwater.myruralwater.com/documents/1407/BoardPacket_2024-02-27.pdf)
- **February 27, 2024:** McLendon-Chisholm City Council approved for Application Changes by the City Staff for the planning department to add language on applications stating that developers must be able to provide potable water sufficient to meet our fire code standards for fighting fires.
(**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83459/>)
- **March 12, 2024:** The resolution failed on motion for the City of McLendon-Chisholm, Texas authorizing the City Administrator to negotiate terms beneficial to the City for an agreement for the single-certification and purchase of facilities and property within the City limits of the City pursuant to Texas Water Code § 13.255; authorizing the Mayor to execute said agreement; authorizing City Administrator to provide a notice of intent to provide service within the incorporated and annexed areas of the City to RCH Water Supply Corporation and High Point Special Utility District; authorizing the City Administrator to prepare and execute a single certification application under Texas Water Code § 13.255 and file such application with the Public Utility Commission of Texas; and providing an effective date. (**View Minutes:** <https://mclendon-chisholm.civicweb.net/document/83809/>)

- This resolution would meet what the PUC is claiming the City is deficient. It will also give an opportunity for the water utility to review the agreement and if an agreement is not executed within 180 days then the City will be able to file with the Public Utility Commission.
- **March 14, 2024:** RCH WSC General Manager Robin Mayall finalized the sale of Denise Wang 40 acres off FM550/Edwards Road for \$3 million dollars in cash. This location vision out of the blue RCH service hub encompassing a customer service center, staff offices, a board room, and a comprehensive workshop for our operations team. None of this was brought up on the RCH WSC Agendas. (**View News by RCH on March 26, 2024**) (**View Rockwall County Appraisal District Records:** <https://www.rockwallcad.com/property-detail/56589>) (View Real Estate Records to confirm purchase details view [Property Details](#) and [denise_wang_rch_land.pdf](#))
- **April 16, 2024:** RCH Board Meeting the board adopted a Resolution Approving and Ratifying the Acquisition of 40 acres on FM 550 for Future RCH Office and Facilities.

(**View Minutes:** <https://rchwater.myruralwater.com/documents/1407/RCHminutes2024-04-16.pdf>)
- **July 12, 2024: The Public Utility Commission Order** This Order addresses the application of the City of McLendon-Chisholm for single certification of an area currently certificated to RCH Water Supply Corporation (WSC) under Texas Water Code (TWC) § 13.255 and 16 Texas Administrative Code (TAC) § 13.245. A municipality seeking single certification of an area within another retail public utility's certificated service area must provide the retail public utility with a notice of intent.' Unless the

municipality and retail public utility reach an agreement on certification, a municipality may not file an application for single certification with the Commission until 180 days have passed from the date it provided a notice of intent. 2 The administrative law judge (ALJ) found that the notice of intent provided by McLendon-Chisholm to RCH WSC contained deficiencies that cannot be cured in this proceeding; and, in accordance with this finding, filed a motion to dismiss.

(Read https://interchange.puc.texas.gov/Documents/55623_40_1410271.PDF)

- **November 12, 2024: McLendon-Chisholm City Council Meeting** Council Member Easter, “Somebody let RCH know, hey why don't you buy this land over here so that we can block the pipeline. I'm not saying you did it.” Mayor Bryan McNeal said, “Mmm, did you talk to the homeowner of that property? Have you ever talked to that homeowner of that property?” Easter responded, “I have not.” McNeal stated, “I have.” Easter said, “Okay.” McNeal continued, “She was in tears with the way she was treated by Blackland Water Supply Company Scott Muckenstrum. In tears. They were offering her \$40,000 for the right-of-way when she asked would you purchase the land? They said no. That's not what we want to do. She was worried that if they did that to her property that she would never be able to sell that land for the full value. RCH bought the land because she wanted to sell the whole land. There was no secret leak to RCH from somebody to go buy the land. It was an opportunity to buy the land because she wanted to sell the whole land. Blackland didn't want to buy the whole land. That's just how it was. You are welcome to reach out to her.” Easter responded. Okay. Will do.”

(Watch 1:58:26 <https://www.youtube.com/live/h4wYAGMxSMk?si=ddmLMFNXX5dwKRM->)

This record reflects more than a timeline—it documents decisions, delays, and actions that continue to shape the future of water service in McLendon-Chisholm.

While the process has been complex and, at times, obstructed, the facts remain available for public review.

This story is not over.

For continued coverage, supporting documents, and ongoing updates, visit **[AdrienneBalkum.com](https://www.adriennebalkum.com)**.