



RCH Water Supply

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RCH Issues RFP for System Acquisition

June 07, 2023

During the June 7 Board Meeting, the RCH Board of Directors agreed to issue a request for proposal to acquire the RCH system. Responses are due by close of business on June 20, 2023.

[RFP](#)

- [BILL PAYMENT](#)
- [Drought Contingency Plan](#)
- [Water Quality Report](#)

Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

Returning to Stage Two Restrictions September 27, 2024

September 27, 2024

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RCH Water Supply Corporation
Request for Proposals to Acquire the RCH System

RCH Water Supply Corporation (RCH) is considering the sale or transfer of its assets/system. This RFP seeks qualified proposals from parties interested in acquiring the RCH system. These submittals will be reviewed by the RCH Board of Directors. It is anticipated that upon receipt of all submittals and selection, RCH will immediately begin negotiating a binding agreement which will result in the transfer of RCH's Certificate of Convenience and Necessity (CCN) and dissolution of RCH. RCH reserves the right to decline all submittals.

RCH is a member-owned rural water supply company which serves areas in and around McLendon-Chisholm, Texas. With approximately 2,600 meters, predominantly residential, RCH owns a pump station, water tower, and storage facilities at a single site north of its system. RCH currently purchases its water from the City of Rockwall.

1 RFP Schedule & Submissions

- **Responses are due by close of business June 20, 2023**
- RCH will review and make an announcement by June 22, 2023
- Negotiations on an agreement to commence immediately thereafter.
- RCH membership vote within 30 days of contract execution.

- Responses should be sent to:
 - David Naylor, RCH Board President naylor@rchwatersupply.com
 - Jim Bradbury, RCH counsel jim@bradburycounsel.com

Review of RCH System & Submission of Questions

- To assist with the proposal, RCH will permit qualified respondents to inspect the system at convenient times. These should be coordinated with the people listed above. RCH will make every effort to accommodate the requests; however, scheduling constraints may limit availability.
- RCH will make every effort to make available the information requested but may be unable to provide requested documentation during this time frame.

2 Detailed Responses

- Responses to the RFP should provide details addressing the following:
 - Qualifications and experience in owning and operating a water system
 - Including references
 - Description of assets/liabilities to be acquired
 - Purchase price of the RCH system
 - Ability and willingness to immediately step in to operate and administrate the RCH system
 - Draft agreement for these services would be accepted as part of the RFP submission
 - Strategic Plan – both short term and long term
 - Customer Service interface – how will our members interact, bill pay options, etc.?
 - Firm Commitment – termination provisions

- The respondent will be responsible for all costs associated with obtaining regulatory approvals.
- While detailed term sheets are being requested, draft agreements, in addition to the detailed term sheet, will be accepted.

3 Confidentiality

- RCH will maintain the confidentiality of the responses. However, the respondent will permit RCH to share the information as necessary to present to its members. All information made available to respondents will be subject to a confidentiality agreement.



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Billing Transition Update

June 07, 2023

We apologize for the inconvenience the membership has experienced during this billing transition. There have been more bumps than anticipated, but we are working towards a solution. No bills have been prepared or sent during this transition. At the June 7 board meeting, the RCH board approved waiving of the late fees and adjusting the usage charge levels as upcoming charges will reflect usage for multiple months.

- [BILL PAYMENT](#)
- [Drought Contingency Plan](#)
- [Water Quality Report](#)

Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

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Statement from the RCH Water Supply Corporation regarding action taken by the City of McLendon-Chisholm

June 14, 2023

RCH has been made aware of the actions taken by the City Council of McLendon-Chisholm at its most recent city council meeting. While we cannot comment on pending litigation, RCH is disappointed that the elected city officials have taken this action rather than work through the RFP process approved by the RCH Board. The City submitted a proposal to RCH a few weeks ago, and the Board of Directors wants to conduct an RFP to ensure that any action taken regarding RCH is the best for its members. It is the Board’s opinion that an RFP will provide the RCH membership with the best option for the RCH system. RCH is moving expeditiously under the new Board and the distraction and expense of a lawsuit will only delay good progress.

It is worth stating that, even during this transition: (1) our water remains safe and is being monitored by certified operators; (2) RCH continues to be financially secure, paying all bills as required even while billing its members has been delayed; and (3) the Board remains committed to doing what is best for the entire RCH membership – those within the city limits of McLendon-Chisholm, those within the ETJ of McLendon-Chisholm and those outside of the ETJ. RCH is exploring upgraded meters which can be read remotely in order to aid the billing process.

[BILL PAYMENT](#)

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Today	Tomorrow	Tuesday
Few clouds 90°/70°	Few clouds 90°/72°	Broken clouds 91°/73°

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Recent News

- [Reminder: Water Meter Replacement Begins Tomorrow in Sonoma Verde](#)
- [Installation of New Ultrasonic Sonata](#)



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Special Board Meeting Called

June 19, 2023

A Special RCH Board Meeting has been called for June 22, 2023.

[Special Board Agenda](#)

BILL PAYMENT

Drought Contingency Plan

Water Quality Report

Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

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September 27, 2024

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NOTICE OF SPECIAL MEETING OF BOARD OF DIRECTORS TO DISCUSS AND TAKE ACTION ON THE RESPONSES TO THE RFP

Notice is hereby given that the RCH Water Supply Corporation will meet on June 22, 2023, at 4:00 PM at 4600 Lofland Circle, Rockwall, TX 75032 (Odis Lowe Water Distribution Station)

Please note the facilities are small and there are no chairs. Please bring your own chairs and plan to park along Lofland Circle.

- I. Call to Order
- II. Discussion and Potential Action
 - A. Consideration and Ratification of Prior Actions of Board
 1. Ratification and Approval of Request for Proposal
 2. Consideration of Seven-Day Extension of Response Date on Request for Proposal
 - B. Authorization of Board to engage Velvin & Weeks Consulting Engineers, Inc. for Managing Request for Proposal and approving the following actions by Velvin & Weeks:
 1. All responses to Request for Proposal shall be provided to Velvin & Weeks Consulting Engineers, Inc. for review and analysis
 2. Velvin & Weeks will make recommendation to the Board at next scheduled meeting on July 5, 2023
 - C. Authorization of Board to engage legal counsel through engagement of James D. Bradbury, PLLC and Dentons US LLP
- III. Executive Session

The Board may recess into closed/executive session pursuant to Texas Government Code 551.071 and 551.129 to discuss with and receive advice from attorney regarding legal matters.
- IV. Take any Action as a Result of Executive Session
- V. Adjourn

Agenda posted this 19th day of June 2023



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System and Billing Update

June 23, 2023

RCH Members -- The system is currently being operated by members of Cash Special Utility District. As you know, you have not been receiving monthly water bills and your meters are not being read. Our current priority is to maintain the daily operation of the system and water quality. When the monthly bills do return, there will be no late fees and the unbilled month's bills will be based on the minimum gallonage charge of \$7.50 per 1,000 gallons. It is recommended that each member continues to make the minimum payment each month. It is also requested that any member with special circumstances contact David Naylor (board president) at naylor@rchwatersupply.com.

- [BILL PAYMENT](#)
- [Drought Contingency Plan](#)
- [Water Quality Report](#)

Local Weather

Today	Tomorrow	Wednesday
 Few clouds 91°/59°	 Few clouds 85°/57°	 Few clouds 87°/57°

Alerts

Returning to Stage Two Restrictions September 27, 2024

September 27, 2024

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To Our Members

June 26, 2023

I want to thank you for your patience over the last couple of months as we work through this transition process. While the transition is not as fast as any of us would like, we are navigating the challenges as best and as quickly as we can and want to keep all members regularly updated.

Allow me to update you on a few items:

- **RCH continues to provide safe water for the system.** All required testing and treatment procedures continue to be performed to ensure you have safe drinking water.
- RCH remains cautious about sufficient water supply for this summer and urges each of you to continue to conserve and use water efficiently. Rockwall, RCH's source of water, has made it clear that RCH's contractual limits for water supply will be enforced. The daily usage recommendations are updated on RCH's website. If needed, RCH's Board will act to increase the water restrictions should water supply shortages continue this summer.
- Meters are being read this week. Once we have the meter reads, RCH will be sending out bills. For those who you have been making payments, those payments will be applied to the bills. Unfortunately, online payments or automatic drafting are not available at this time. Payments can be dropped off at the RCH Drop Box located outside of McLendon-Chisholm City Hall, 1371 West FM 550, McLendon-Chisholm, Texas 75032. RCH plans to obtain a new PO Box in the near future and will update the website and billing information once this occurs.
- Financially, all of RCH's bills continue to be paid on time. The delay in billing has had no impact on RCH's ability to make payments.
- RCH's next scheduled Board Meeting is next week (July 5). The agenda will be posted later this week along with the location.
- Please continue to monitor this site for additional updates.

[BILL PAYMENT](#)

[Drought Contingency Plan](#)

[Water Quality Report](#)

Local Weather

Today



Few clouds
91°/59°

Tomorrow



Few clouds
85°/57°

Wednesday



Few clouds
87°/57°

Alerts

Returning to Stage Two Restrictions September 27, 2024

September 27, 2024

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[RCH Take Point Project Update: Major](#)

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New PO Box

June 27, 2023

RCH Water Supply has a new PO Box.

Mailing address is PO Box 2318, Rockwall, TX 75087.

BILL PAYMENT

Drought Contingency Plan

Water Quality Report

Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

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RFP Thoughts

June 28, 2023

As a Board, it is our duty and responsibility to act in the best interest of our members. The past few months have created some bumps in the road but, despite this, we have maintained safe, reliable water for the members and financial stability for RCH.

While the interest of McLendon-Chisholm in the RCH system is well known, another party reached out independently to RCH also expressing interest in acquiring the system. Given this development, the Board decided the membership would be best served by issuing a public solicitation for the system. This allows all interested parties to participate in the process on an equal and fair basis and for the Board to have full information.

The RFP is posted on our [website](#), and it provides an overview of the submittal requirements. These include experience, ability to operate the system, willingness to make capital expenditures, and system value among other items.

To ensure transparency, the Board engaged Velvin-Weeks to perform an independent analysis. This will be presented July 5. Bidders in the RFP will be invited to present their proposals and qualifications on July 5, and the Board will also invite members to comment afterwards before making a selection.

The Board Meeting Agenda will be posted in the next couple of days, but the Board Meeting will be at 4:00 on July 5 in the Chapel on Tate Farms.

BILL PAYMENT

Drought Contingency Plan

Water Quality Report

Local Weather

Today



Few clouds
91°/59°

Tomorrow



Few clouds
85°/57°

Wednesday



Few clouds
87°/57°

Alerts

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Board Meeting July 5, 2023

June 30, 2023

The Board Agenda has been posted for next week's meeting.

[Board Agenda - July 5, 2023](#)

BILL PAYMENT

Drought Contingency Plan

Water Quality Report

Local Weather

Today	Tomorrow	Wednesday
		
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

**Returning to Stage Two
Restrictions September 27,
2024**

September 27, 2024

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NOTICE OF REGULAR MEETING OF BOARD OF DIRECTORS

Notice is hereby given that the RCH Water Supply Corporation will meet on July 5, 2023, at 4:00 PM at Summerfield at Tate Farms (inside the Chapel), 12992 Farm to Market 548, Rockwall, TX 75032

- I. Call to Order
- II. Presentation of Previous Meeting's Minutes
 - A. June 7, 2023 Board Meeting
 - B. June 22, 2023 Special Board Meeting
- III. Open Forum for Member Comments (two minute time limit)
- IV. Discussion and Potential Action
 - A. President's Report
 - B. Approval/Ratification of Move to Stage 4 Water Restrictions
 - C. Presentations by Entities Submitting Proposals in Response to RFP
 - D. Request for Proposal
 1. Overview of RFP Process
 2. Presentation by Velvin-Weeks on Evaluation of Proposals
 3. Member Comments on Proposals
 4. Selection of Bidder
 5. Authorization of Board President and Legal Counsel to Negotiate and Execute Agreement for Sale of Assets and/or Operations with the Approved Entity
- V. Executive Session

The Board may recess into closed/executive session pursuant to Texas Government Code 551.071 and 551.129 to discuss any of the above items with legal counsel.
- VI. Take any Action as a Result of Executive Session
- VII. Adjourn

Agenda posted this 29th day of June 2023

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July Member Update

July 20, 2023

Dear Valued Members,

As discussed at the July 7 Board Meeting, the RCH Board voted to move forward with Aqua Texas as its operations and maintenance partner and will also start negotiations with Aqua Texas regarding the potential acquisition of the RCH system. The RFP was an open process available to all interested parties. Aqua Texas was selected based on:

- Years of proven experience and a strong industry track record.
- Their strong proposal.
- The presentation they made to the board that included a question and answer session.
- An analysis and recommendation made by engineering firm Velvin-Weeks.

RCH has already begun negotiations with Aqua Texas on the appropriate agreements. Once the agreements are executed, more details will be provided on the specifics through our website and future Town Hall meetings to keep members informed.

As a reminder, a vote of the membership will occur before the transaction is able to be finalized.

While the RFP and billing transition has taken a significant amount of our time and focus, RCH continues to work on and prioritize its other projects:

- **Blackland Interconnect**
 - Now that we have momentum and are moving forward with respected industry experts to secure water for our region, a crucial element of this process must be completed; the interconnect with Blackland.
 - This small project is a short-term AND cost-effective solution to improve our current water situation as we position the region for long term water supply. This interconnection has the further benefit of improving public safety for those members on the southern end of our system. It will require modifying our contract with the city of Rockwall. Discussions with Rockwall have been ongoing, and they have indicated a willingness to work on the contract. Our conversations with all entities involved have been focused on achieving successful outcomes.
 - While waiting on Rockwall and Blackland for approvals, engineering plans and specifications have been submitted to TCEQ for their approval.
 - There is no reason to oppose the interconnection. The actions of a few who oppose the interconnect risk access to water in our region and the livelihood of many. An essential commodity should not be subject to the opinions and whims of local politics.
- **Highway 205 Relocation**
 - Engineering work is almost complete, and all survey work has been performed. Easement acquisitions are also underway.
- **Updating system maps**
 - As meters are being read, meter locations are being noted so system maps can be updated to reflect precise meter locations and addresses.
- **Hydraulic analysis**
 - This analysis will be completed once the system maps are updated.
- **Financial audit and bill payments**
 - This audit is still in process.
 - All bills that have been submitted to RCH have been paid.
- **2022 Consumer Confidence Report**
 - This has been posted on the website and submitted to TCEQ.
- **New P.O. Box Address**
 - A new P.O. Box address has been secured for RCH.
 - The new address is P.O. Box 2318, Rockwall TX 75032.
 - When bills are issued, please use this address for payments.

Thanks,
David Naylor, Board President

BILL PAYMENT

[Drought Contingency Plan](#)

[Water Quality Report](#)

Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

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September 27, 2024

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- 📄 [RCH Take Point Project Update: Major Milestones Reached and Construction Phases Ahead](#)
 - 📄 [CoBank Loan Approved & Groundbreaking Event a Success for RCH Take Point Project](#)
 - 📄 [NOTICE OF REGULAR MEETING OF BOARD OF DIRECTORS](#)
 - 📄 [Returning to Stage Two Restrictions](#)
 - 📄 [Subject: RCH Water Supply Corporation - 2023 Annual Financial Report Highlights](#)
- [View All News »](#)

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- ★ [North Texas Municipal Water District](#)
- ★ [Water My Yard Tips](#)
- ★ [Texas Rural Water Association](#)
- ★ [Texas Commission on Environmental Quality](#)
- ★ [Environmental Protection Agency](#)
- ★ [NEW DIGITAL SONATA METER INFORMATION](#)



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Board Meeting August 2, 2023

July 28, 2023

The Board Agenda has been posted for next week's meeting.

[Board Agenda -- August 2, 2023](#)

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Local Weather

Today

Tomorrow

Tuesday

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NOTICE OF REGULAR MEETING OF BOARD OF DIRECTORS

Notice is hereby given that the RCH Water Supply Corporation will meet on August 2, 2023, at 4:00 PM at Chisholm Baptist Church, 1388 S State Hwy 205, Rockwall, TX 75032

- I. Call to Order
- II. Presentation of Previous Meeting's Minutes
- III. Open Forum for Member Comments (two-minute time limit)
- IV. Discussion and Potential Action
 - A. President's Report
 - B. Update on Water Restrictions, Establish New Restrictions and Penalties for Non-Compliance
 - C. Operations Report
 - D. Pump Station and System Improvements: upgrades to enhance system operation, including range of cost and timing.
- V. Executive Session
The Board may recess into closed/executive session pursuant to Texas Government Code 551.071 and 551.129 to discuss any of the above items with legal counsel.
- VI. Take any Action as a Result of Executive Session
- VII. Adjourn

Agenda posted this 28th day of July 2023

RCH Water Supply Corporation

www.rchwater.com

NOTICE OF REGULAR MEETING OF BOARD OF DIRECTORS

Notice is hereby given that the RCH Water Supply Corporation will meet on August 2, 2023, at 4:00 PM at Chisholm Baptist Church, 1388 S State Hwy 205, Rockwall, TX 75032

- I. Call to Order
- II. Presentation of Previous Meeting's Minutes
- III. Open Forum for Member Comments (two-minute time limit)
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- VI. Take any Action as a Result of Executive Session
- VII. Adjourn

Agenda posted this 28th day of July 2023

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RCH Water Notes - August 10, 2023

August 10, 2023

- Water Restrictions
 - We have now moved to Stage 5 restrictions as noted in this week's alert. A notice will also be sent via U.S. mail.
- Billing Update
 - Aqua Texas is now assisting in preparing and sending monthly bills. You should receive an invoice by September 1, 2023. RCH has obtained the April baseline meter reads and account balances, which will ensure an accurate starting point for billing.
- Financial Audit
 - RCH anticipates that the 2022 financial audit will be ready to present to the Board at our September 5, Board Meeting. Once the Board has received and reviewed the audit, it will be posted to our website. Unfortunately, H2O Services has been uncooperative in providing necessary documentation and support for the 2022 financials so we anticipate that the audit notes may reflect this lack of cooperation.
- Water Quality Compliance
 - RCH continues to provide all documentation and remain compliant with TCEQ regulations. While Blackland WSC and Cash SUD assisted the last few months, Aqua Texas is now operating the system and ensuring all water quality requirements are met. Visit <https://www.aquawater.com/about-water/water-quality/> to learn more about Aqua's strict water quality standards.
- Aqua Texas
 - Negotiations are underway with Aqua Texas to acquire the RCH system. Once an agreement has been signed, RCH will conduct Town Hall meetings to further educate and inform our members on the details of the transaction. Until such time, however, RCH cannot comment further on this transaction. As shared previously, the agreement is subject to a membership vote and PUCT approval.

BILL PAYMENT

Drought Contingency Plan

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Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

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RCH and Aqua Annoucement

August 24, 2023

RCH and Aqua have entered into an agreement where Aqua will purchase the RCH system. The agreement remains subject to regulatory approvals and a membership vote.

[Welcome Letter](#)

[Aqua Press Release](#)

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Water Quality Report

Local Weather

Today	Tomorrow	Wednesday
		
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

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September 27, 2024

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Aqua Texas Agrees to Purchase RCH Water Supply Corporation System for \$6 Million

Aqua has been operating the system since July; new operations plan will help to increase reliability.

BRYN MAWR, PA (August 22, 2023) – Aqua Texas has signed a purchase agreement to acquire the RCH Water Supply Corporation system in Rockwall County, TX, for \$6 million.

Aqua Texas took over operation of the water treatment plant and distribution system from RCH Water Supply Corporation in July 2023. The system consists of 2600 service connections in the Rockwall, Heath and McLendon-Chisholm areas.

“Securing water for our region is a top priority—both today and for years to come,” said RCH Water Supply President David Naylor. “With the needs of our community top of mind, we chose to partner with Aqua, a trusted water service provider with the expertise needed to operate the system safely.”

The region is and has been facing severe water shortages, and Aqua Texas has been working very closely with water suppliers to ensure reliable service for RCH customers.

“We have been working with RCH to transition operation of their water system since July,” said Aqua Texas President Craig Blanchette. “This purchase agreement demonstrates our commitment to provide clean, safe, reliable water services to its customers. We look forward to ongoing collaboration with the community to protect and preserve this essential resource amid challenging conditions.”

In the immediate future, RCH customers will receive a letter from RCH and Aqua Texas with more information about their water service, billing and customer service.



August 22, 2023

RCH Water Supply Corporation (RCH) and Aqua Texas, Inc. (Aqua) are pleased to partner to operate your water system. Aqua is Texas' largest regulated water utility and has more than 136 years of experience managing water systems. The Aqua team took over operations on July 24 and have already started making meaningful improvements to our system.

Billing and Customer Service

Customer service and billing has transferred to Aqua, and you will start receiving bills around September 1.

For any questions about your service, please contact the local Aqua office by calling 254.776.1999. For emergencies, continue using the emergency hotline at 325.266.8366.

Service Alerts

Aqua offers WaterSmart Alerts, a customer notification system for quick and convenient communication about important water quality and service-related topics, such as conservation notices, outages or disruptions. Find more information enclosed and sign up to make sure you're receiving the most current information about your water service.

Websites

Aqua has set up a website specifically for RCH customers so you can learn more about them, as well as any updates regarding the partnership, your service and water conservation stages. Visit AquaWater.com/RCH.

The RCH website will continue to post information about conservation requirements, board meetings, and events.

We hope you're as excited as we are about the future of RCH and Aqua Texas and look forward to working together to provide you clean, safe and reliable water service.

Sincerely,

A handwritten signature in blue ink, appearing to read "DNaylor".

David Naylor
Board President
RCH Water Supply

A handwritten signature in blue ink, appearing to read "CBlanchette".

Craig Blanchette
President
Aqua Texas

As of 9/27/24 Stage 2 Restrictions Are In Effect

Stage 2 Guidelines



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August 29 Update

August 29, 2023

To all RCH members:

On behalf of the Board of Directors, I extend our gratitude to you for your enduring patience over the past few months as we've navigated through various challenges. Most notably, as many of you are aware, RCH has accepted an acquisition offer from Aqua Texas (Aqua), pending member approval.

The selection of the ideal operator for our system necessitated a proven track record of reliability and experience within communities of our size and complexity. Our aim is to have an operator well-acquainted with the region and its infrastructure, while also being prepared for impending population growth.

Over the last six months, our utility has overcome significant challenges. To recap:

- In April, our plant operator and management company resigned without notice.
- The Board promptly convened and issued a call for a Request for Proposals (RFP) within 30 days, open to all interested parties.
- Submissions were reviewed by the Board.
- In June, Aqua Texas (Aqua) was chosen to oversee the system and has committed to uphold the existing rates.

Aqua has been overseeing the system since June and is ready to initiate invoice distribution this week. Under Aqua's guidance, RCH has invested in the installation of an automated switch on Pump 3, effectively mitigating unforeseen water supply disruptions. Furthermore, RCH is making investments in new meters to enhance usage and billing accuracy. The Aqua team is also in discussions with the city of Rockwall to secure additional water for RCH, particularly during this period of heightened restrictions. These reasons, among others, instill in us the confidence that Aqua is indeed the most fitting operator for our system.

In our ongoing commitment to transparency, I will release the signed purchase agreement between RCH and Aqua later this week. As we move forward, we recognize that the process is multifaceted and anticipate that our members will have questions and concerns. Both Aqua and RCH will initiate public meetings to discuss the future of RCH. These sessions will furnish information regarding the subsequent stages and the timeline for a member vote on the acquisition. We are steadfast in our commitment to keep you informed at every juncture.

At present, our greatest challenge persists in the form of drought. The importance of water conservation cannot be overstated. I urge you to turn off faucets, refrain from watering lawns, and abstain from washing cars. We will continue to send alerts and keeping you informed through emails and website updates.

Yours sincerely,

David Naylor

BILL PAYMENT

[Drought Contingency Plan](#)

[Water Quality Report](#)

Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

Returning to Stage Two Restrictions September 27, 2024

September 27, 2024

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Acquisition and Service Agreements

September 01, 2023

News from RCH Water Supply: Acquisition and Service Agreements

Date: Sept 1, 2023

Dear Valued RCH Members,

I hope this letter finds you in good health and spirits. We are at an important juncture for RCH, and I am writing to you today with a sense of utmost confidence and anticipation for the future.

Over the years, we have diligently strived to provide our community with a safe and reliable water supply as it grew from a primarily agriculture community to a rapidly expanding residential area. As members, you have been at the heart of this endeavor, guiding our path and enabling us to overcome challenges. Certainly, all of this growth has presented challenges.

We now have an important opportunity to both serve our existing members but address the growth that lies ahead. After careful consideration and exhaustive discussions with potential buyers, the RCH Board recommends the sale of certain RCH assets to Aqua, a proven leader in water utility management. This sale is not merely a transaction, but a strategic decision aimed at securing our future, bolstering our capabilities, and fortifying our commitment to the community we hold dear.

The contract for the sale of our utility to Aqua represents rigorous due-diligence negotiations. It is a testament to our dedication to ensuring the stability of our current situation and to our ambition to facilitate the sustainable growth of our region. Aqua's resources will empower us to invest in critical infrastructure upgrades to accommodate our growth and guarantee a safe, reliable, and increased water supply for future generations. During this transitional period, Aqua will assume responsibility for the operation, maintenance, and servicing of the RCH system. A copy of the aforementioned agreement is attached for your review. Additionally, we have enclosed executive summaries for your convenience, providing summary overviews of the important facts of each agreement. I look forward to discussing the details with you in future communications and town hall style meetings.

I understand the gravity of this decision and the responsibility that rests upon each of us as members. The path ahead may be unfamiliar, but I firmly believe it is right for RCH and the member community. Our community's well-being remains at the forefront of this choice.

You will have the opportunity to cast your vote on this monumental decision. Please approach this decision with the same dedication and thoughtfulness that has characterized our community in the past. Together, we can shape our future.

[Asset Purchase Agreement](#)

[Operations Agreement](#)

Thank you for your trust and unwavering support.

Warm regards,

David Naylor
Board President

BILL PAYMENT

Drought Contingency Plan

Water Quality Report

Local Weather

Today	Tomorrow	Saturday
 Thunderstorm with rain 90°/70°	 Few clouds 92°/68°	 Scattered clouds 93°/71°

Alerts

Update to RCH Water Restrictions

July 06, 2024

News from RCH Water Supply: Urgent Reminder: Compliance with Stage 2 Water Restrictions

June 30, 2024

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- Update to Water Restrictions
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Implementation of Water Restrictors and Adherence to Water Restriction Policies

September 04, 2023

During this phase of water conservation efforts, we would like to inform all members that to ensure equitable enforcement of water restriction policies, RCH has authorized the use of water restrictors for those repeatedly found in violation. This measure is considered a last resort and will only be enacted if homeowners persistently disregard the established water usage guidelines.

Aqua employees will be responsible for notifying violators. This communication will take place either through direct in-person conversation or by leaving door hangers for homeowners who are not present. It is important to note that every interaction will be meticulously documented.

Our primary goal remains to encourage voluntary compliance with the water restriction policies, as this approach yields collective benefits for all community members. By working together to conserve water resources, we contribute to the well-being of our community.

Your understanding and cooperation in this matter are greatly appreciated.

Thank you for your continued commitment to responsible water usage.

Sincerely,

David Naylor
Board President

BILL PAYMENT

Drought Contingency Plan

Water Quality Report

Local Weather

Today	Tomorrow	Wednesday
 Few clouds 91°/59°	 Few clouds 85°/57°	 Few clouds 87°/57°

Alerts

**Returning to Stage Two
Restrictions September 27,
2024**

September 27, 2024

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Recent Correspondence Between NTMWD and RCH

October 05, 2023

Dear RCH Members,

We believe in transparency and open communication with our valued members. In this spirit, we would like to provide you with our most recent correspondence with the North Texas Municipal Water District. Please see the links to the letters and their respective summaries below.

[Letter from North Texas Municipal Water District \(NTMWD\) dated 9/15/23](#)

Firstly, we have received a letter from NTMWD, which acknowledges RCH Water Supply Corporation's request to become a direct customer. NTMWD has expressed the need for further clarification regarding the nature of this request, particularly in relation to the potential supply of water to Aqua Texas, Inc., as part of a transfer anticipated in 2024. NTMWD has also underscored the importance of understanding any opposition or disputes surrounding this transfer, as well as the requirement for NTMWD's consent for the transfer of customer contracts. We want to assure you that we are actively working to address these concerns and provide the necessary information to NTMWD for their consideration of our request for water service.

[Letter from RCH to NTMWD dated 10/04/23](#)

RCH Water Supply Corporation has taken decisive steps by terminating agreements with Aqua Texas, Inc. This includes the Asset Purchase Agreement and the Amended and Restated Operation and Maintenance Services Agreement. Following this termination, Aqua Texas, Inc. will continue to operate our water supply system for an additional 60 days. After this transition period, all operations will be managed directly by RCH. We have also authorized the hiring of a general manager and support staff to oversee our system when Aqua's involvement ends. This strategic move is aimed at ensuring the long-term water security of our region, and we plan to hire the general manager in the coming weeks.

Thank you for your continued support and understanding as we strive to enhance the stability and resilience of RCH Water Supply Corporation for years to come.

Sincerely,

David Naylor

RCH Board President

Document URLs

NTMWD Letter to RCH:

https://clients.ruralwaterimpact.com/documents/1407/2023-09-15_RCH_Response_to_direct_customer_request.docx.pdf

RCH Response to NTMWD:

https://clients.ruralwaterimpact.com/documents/1407/RCH_Update_to_NTMWD_2023-10-04.pdf

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[Drought Contingency Plan](#)

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Local Weather

Today	Tomorrow	Wednesday
Few clouds 91°/59°	Few clouds 85°/57°	Few clouds 87°/57°

Alerts

Returning to Stage Two Restrictions September 27, 2024

September 27, 2024

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